



LAGUNA HONDA
HOSPITAL AND REHABILITATION CENTER
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

San Francisco Department of Public Health
Office of Compliance and Privacy Affairs

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March 15, 2019

Subject: NOTICE OF DATA BREACH

Dear Mr. Redacted

I am writing to you because of a recent privacy incident that occurred during 2018 regarding Redacted Redacted at Laguna Honda Hospital and Rehabilitation Center. The incident was discovered on March 8, 2019.

What Happened?

A Laguna Honda Hospital staff member took photographs of Redacted without his consent and shared the photographs with another hospital staff member using their personal cell phones.

What Information Was Involved?

This incident involved pictures of Redacted in one or more of the following circumstances: sitting in a chair, lying in a bed, of an injury or wound, or during a medical procedure. We are in the process of ensuring that we identify any pictures that are of him. Please note, no other information, such as Social Security number, Driver's License number, or financial account numbers which could expose him to identity theft was involved in this privacy incident.

What We Are Doing:

We regret that this incident occurred and want to assure you that we are reviewing and revising our procedures and practices to try to eliminate the risk of recurrence. The hospital will continue its investigation to ensure that all appropriate measures and actions be taken to ensure the privacy, safety, and integrity of our residents.

What You Can Do:

Keep a copy of this notice for your records in case of future problems with Mr. Redacted's medical records. You may also want to request a copy of his medical records from his insurance plan, to serve as a baseline.



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For More Information:

For information about medical privacy rights, you may visit the website of the California Department of Justice, Privacy Enforcement and Protection at www.privacy.ca.gov.

Agency Contact:

Should you need any further information about this incident, please contact Garrett Chatfield, Compliance and Privacy Officer for Laguna Honda Hospital and Rehabilitation Center, at 855-729-6040, or by direct line at 415-729-4072.

Laguna Honda Hospital and Rehabilitation Center takes its responsibility for patient privacy seriously. We sincerely apologize for any inconvenience or concern that this situation may cause and are taking steps to improve the way we protect patient privacy.

Sincerely,

Garrett Chatfield
Compliance and Privacy Officer
Laguna Honda Hospital and Rehabilitation Center
SFDPH Office of Compliance and Privacy Affairs